

ONE STOP CRISIS CENTRE

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Ministry of Women and Child Development

One Stop Crisis Centre

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One Stop Centre (OSC) at the district level maintains the record of complaints received from women affected by violence. Ministry of Women and Child Development reviews the functioning of OSCs from time to time.

As per the guidelines, OSCs are required to have the facility for temporary stay up to 5 days with 5 beds. To address the complaints of aggrieved women, the Scheme of One Stop Centre is to provide for a range of services for violence affected women including police facilitation, legal counselling, psycho-social counselling, medical aid and temporary shelter in an integrated manner under one roof.

Under the scheme, OSCs are required to have a centre administrator, case workers, medical personnel, police facilitation officer, psycho-social counsellor, legal counsellor, security guard, IT staff and multi-purpose workers. Capacity building of OSC functionaries are undertaken through National, Regional and State trainings and workshops to improve the responsiveness of OSC staff. OSCs are also integrated with Women Helpline to improve the functioning and responsiveness of OSC staff.

Media and publicity campaigns are undertaken to increase awareness about OSCs at district level.

This information was given by the Minister of Women and Child Development, Smriti Zubin Irani, in a written reply in the Rajya Sabha today.

MM/SB

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