## AUTOMATED TELLER MACHINES PENETRATION

Relevant for: Indian Economy | Topic: Issues relating to Growth & Development - Banking, NPAs and RBI

## Ministry of Finance

## Automated Teller Machines penetration

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As informed by Reserve Bank of India (RBI), no comparable data is available with them regarding India beings among the countries having lowest Automated Teller Machine (ATM) penetration globally. As reported by the Scheduled Commercial Banks (SCBs), Small Finance Banks (SFB), Payment Banks (PBs) and White Label ATM Operators (WLAOs), 2.21 lakh ATMs are deployed in the country as on 30.9.2018.

Apart from ATMs, banking services across the country are provided through bank branches, inter-operable Business Correspondents (BCs) with micro-ATMs etc. Further, mobile banking services and various digital modes of banking facilities are also available in India.

Under Pradhan Mantri Jan-Dhan Yojana (PMJDY), as informed by banks, all villages were mapped into 1.59 lakh Sub-service Areas (SSAs) of 1,000 to 1,500 households each. Out of these SSAs, 0.33 lakh are served by bank branches and 1.26 lakh are served by BCs.

As apprised by the Public Sector Banks (PSBs), they do not have any plan to shut down nearly 50 per cent of ATMs by March 2019.

RBI, vide its circular dated 21.6.2018 on 'Control measures for ATMs – Timeline for compliance', advised banks to initiate immediate action to implement the control measures for ATM, including up-gradation of software in a time bound manner and to closely monitor the compliance. Further, RBI, vide its circular dated 27.8.2015 on 'Security and Risk Mitigation Measures for Card Present and Electronic Payment Transactions – Issuance of EMV Chip and PIN Cards', advised banks to ensure that all active cards issued by them are EMV Chip and Pin based by December 31, 2018. As regards the problem due to disbursal of fake currency, RBI issued the 'Master Circular – Detection and Impounding of Counterfeit Notes' dated 20.7.2016 advising banks to ensure authenticity of notes, putting adequate safeguards/checks before loading ATM with notes etc.

As informed by RBI, out of total 2.21 lakh ATMs deployed in the country as on 30.9.2018, only 15,626 ATMs are deployed by WLAOs while rest are operated by banks. Further, in urban and rural regions, the total number of ATMs deployed by SCBs, SFBs and PBs, as on 30.9.2018 is 90,956, whereas 8,623 ATMs are deployed by WLAOs. For a customer, there is no difference between using a normal ATM and a WLA. These ATMs are interoperable and cards of all banks can be used at both types of ATMs.

This was stated by Shri Shiv Pratap Shukla, Minister of State for Finance in a written reply to a question in Lok Sabha today.

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## **END**

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